

Information on data protection at ERV.

List of recipients and countries

Version of August 2023

1 Foreword

In accordance with article 19 FADP and article 13 and article 14 GDPR, the list of recipients and countries provides information on recipients or categories of recipients to whom personal data is disclosed and on the disclosure of personal data abroad.

2 ERV as the data controller

The following companies are responsible for data processing as part of their services:

- Helvetia Holding AG, Dufourstrasse 40, 9000 St. Gallen
- Helvetia Swiss Insurance Company Ltd, Dufourstrasse 40, 9001 St. Gallen, Switzerland, and its branch:
 - Europäische Reiseversicherung, St. Alban-Anlage 56, 4052 Basel

3 Recipients

Exclusively for the purposes declared in the "Privacy Statement" or otherwise expressly agreed, the operation of IT resources and the maintenance of ERV's business operations, personal data may, if necessary, have to be transmitted to the following order processors and independent third parties or categories of order processors and independent third parties (together "recipients"):

- IBM Switzerland AG, Zurich, Switzerland
- Swisscom AG, Zurich, Switzerland
- T-Systems Schweiz AG, Münchenbuchsee, Switzerland
- Amazon Web Services EMEA SARL, Luxembourg
- Microsoft Ireland Operations Limited, Dublin, Ireland
- Google Ireland Limited, Dublin, Ireland
- Meta Platforms Ireland Ltd., Dublin, Ireland
- Salesforce SFDC Ireland Limited, Dublin, Ireland
- SAP (Switzerland) AG, Biel, Switzerland
- Cisco System Inc., San Jose, CA, USA
- Immopac AG, Zurich, Switzerland
- GARAI0 REM AG, Bern, Switzerland
- Swiss Post Solution AG, Zurich, Switzerland
- PostFinance AG, Bern, Switzerland
- SIX Group AG, Zurich, Switzerland
- Medicall AG, Brütisellen, Switzerland
- Coop Rechtsschutz AG, Aarau, Switzerland
- MoneyPark AG, Pfäffikon, Switzerland
- Finovo AG, Zurich, Switzerland
- PriceHubble AG, Zurich, Switzerland

- SERgroup, Holding International GmbH, Bonn, Germany
- unblu inc., Switzerland
- Miss Money Penny Technologies GmbH, Berlin, Germany
- Aiai bot, swiss moonshot AG, Dübendorf, Switzerland
- Parloa GmbH, Berlin, Germany
- Banks, credit card providers and financial and payment service providers
- Real estate managers
- Commercial register and debt enforcement offices, residents' registration
- Information centres, billing, business and address service providers
- Market research and polling organizations
- Marketing and advertising agencies
- Telecommunications providers, energy and other utility companies
- Land registries in Switzerland
- Building insurance companies in Switzerland
- Previous insurers, co-insurers, subsequent insurers and reinsurers
- Social insurers, military insurers, private insurers
- Pension funds
- Contractual partners, customers and other involved and entitled persons, such as service recipients or employers
- Brokers or insurance intermediaries on behalf of ERV or the customer
- Doctors, medical service providers, appraisers, experts and detective agencies as well as lawyers and courts
- Other parties in possible or actual legal proceedings
- Arbitration bodies
- Local, national and foreign authorities and official bodies, such as guardianship authorities, social security offices, deputies, finance/supervisory/law enforcement or police authorities
- Municipal and city authorities
- Cooperation partners, such as travel companies, accommodation companies, transport service providers, catering companies, event and artist agencies, service providers for indoor and outdoor activities and/or ticket companies in the implementation of events advertised by ERV
- Auditors
- Companies that can be found in the current annual report in which ERV holds direct or indirect investments
- Buyers or prospective buyers of business activities, companies or any other parts of ERV
- Other service providers and suppliers, such as ICT, scanning, assistance, accounting, portfolio evaluation, survey, printing and shipping service providers, as well as security companies, facility managers, tradesmen and crafts enterprises
- Other independent third parties, as declared separately in the case of cooperations, for example

ERV always carefully checks whether the data protection requirements are met in individual cases. The processing of data by commissioned data processors at ERV is governed by the "special information on data protection" as amended from time to time. For processing by independent third parties, the respective information on data privacy of third parties can be consulted on their websites.

4 Eligible countries

In connection with ERV's business activities, personal data may be disclosed to the recipients listed in Switzerland, Europe and, under certain conditions, worldwide. ERV may disclose personal data within the Group to the following countries:

- Germany
- France
- United Kingdom
- Italy
- Liechtenstein
- Austria
- Singapore
- Spain
- USA

In addition, ERV uses data centres and IT services outside of Switzerland, such as maintenance and support services, where a contractually defined disclosure of data can take place around the world, but predominantly to the following countries:

- Germany
- France
- United Kingdom
- India
- Ireland
- Netherlands
- Romania
- Sweden
- Slovakia
- Spain
- Hungary
- USA

5 Disclosure in countries without adequate legal protection

If a recipient of personal data is located in a country without adequate legal data protection, ERV contractually obliges the recipient to comply with the applicable data privacy. For this purpose, ERV uses the standard contractual clauses of the European Commission, which are available at https://eur-lex.europa.eu/eli/dec_impl/2021/914/oj.

6 Right of modification

ERV reserves the right to amend the list of recipients and countries at any time without prior notice. The current published version or the version for the corresponding time period applies. This privacy statement has been published in various different languages. If the content differs between these languages, the German version takes precedence. The version published at www.erv.ch/datenschutz applies as amended from time to time.